

[7] Section 4 (1) (b) (vii)

Arrangement for consultation with, or representation by, members of the public in relation to the Formation of its Policy or implementation thereof.

- 01. Regular Labour Circle Committees are held so as to resolves the grievances of employees / Union.**
- 02. Grievance Redressal Procedure is being adopted wherein an individual employee can raise his grievance which has to be attended to within the given time frame.**
- 03. Complaints from General Public are being put before the Chief Vigilance Officer and Managing Director who decides further course of action in the complaints.**